

STATE OF CALIFORNIA – DEPARTMENT OF CONSUMER AFFAIRS
PROFESSIONAL FIDUCIARIES BUREAU

ADDENDUM

**Notice of Hearing for Proposed Regulatory Action Concerning:
Fee Increase and Initial Licensure Period**

TITLE 16. DIVISION 41. PROFESSIONAL FIDUCIARIES BUREAU

NOTICE IS HEREBY GIVEN that the Department of Consumer Affairs, Professional Fiduciaries Bureau (Bureau) has scheduled a public hearing on its proposal, published in the California Regulatory Notice Register on June 16, 2023, to adopt new and amended proposed regulations, specific to sections 4428, 4568, and 4575 of Division 41, Title 16 of the California Code of Regulations (CCR). **The public hearing will be held at 10:00 A.M. on Thursday, August 3, 2023, at 1625 North Market Boulevard, 1st Floor Hearing Room Suite #S-102, Sacramento, CA 95834.** Any person interested may present statements or arguments relevant to the action proposed in writing or orally at the hearing.

July 14, 2023, Update: The Bureau will also hold this hearing scheduled for August 3, 2023, at 10 a.m. via WebEx where participants may present oral statements or arguments relevant to the action proposed through video conference or telephone. To participate in the WebEx public hearing, please log on to this website the day of the public hearing (further logon instructions follow this notice):

<https://dca-meetings.webex.com/dca-meetings/j.php?MTID=mf065d6ba7ac8554de114fc48d1bb1998>

If joining using the link above

Webinar number: 2495 003 7966

Webinar password: PFB08032023

If joining by phone

+1-415-655-0001 US Toll

Access code: 249 500 37966

Passcode: 73208032

CONTACT PERSON

Inquiries or comments concerning the proposed rulemaking action may be addressed to:

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Address: Professional Fiduciaries Bureau
1625 North Market Boulevard, Suite S-209
Sacramento, CA 95834
Telephone No: 916-574-7498
Fax No: 916-574-8645
E-mail: angela.cuadra@dca.ca.gov

The backup contact person is:

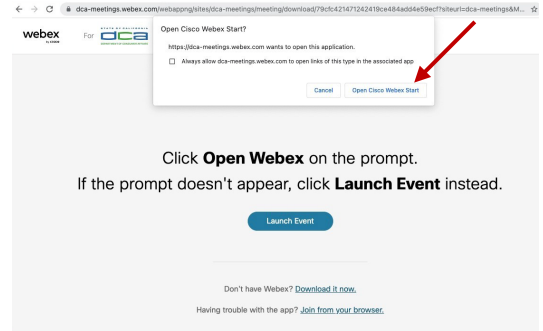
Name: Rebecca May
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1625 North Market Boulevard, Suite S-209
Sacramento, CA 95834
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AVAILABILITY OF STATEMENT OF REASONS, TEXT OF PROPOSED REGULATIONS, AND RULEMAKING FILE

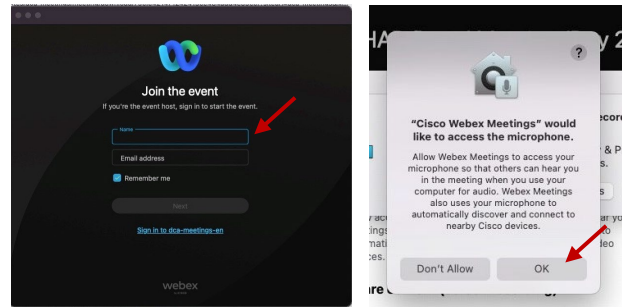
Copies of the Notice of Proposed Actions, the Initial Statement of Reasons, and the text of the regulations with modifications noted, as well as the Final Statement of Reasons when completed, and modified text, if any, can be accessed through the Bureau's website at https://fiduciary.ca.gov/laws_regs/index.shtml.

If joining using the meeting link

- 1 Click on the meeting link. This can be found in the meeting notice you received.
- 2 If you have not previously used Webex on your device, your web browser may ask if you want to open Webex. Click "Open Cisco Webex Start" or "Open Webex", whichever option is presented. DO NOT click "Join from your browser", as you will not be able to participate during the meeting.



- 3 Enter your name and email address*. Click "Join as a guest". Accept any request for permission to use your microphone and/or camera.

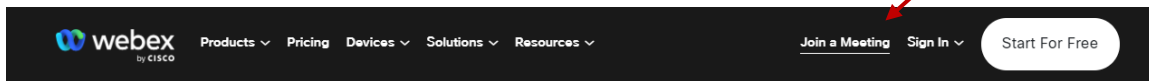


* Members of the public are not obligated to provide their name or personal information and may provide a unique identifier such as their initials or another alternative, and a fictitious email address like in the following sample format: XXXXX@mailinator.com.

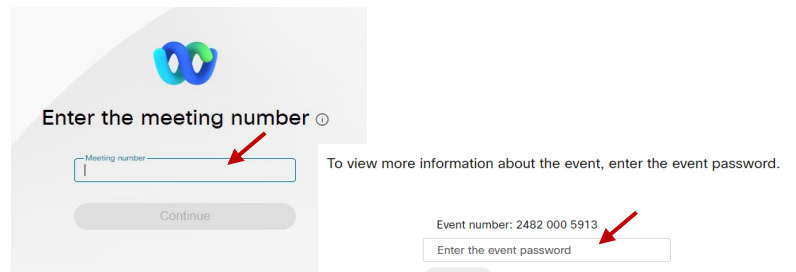
OR

If joining from Webex.com

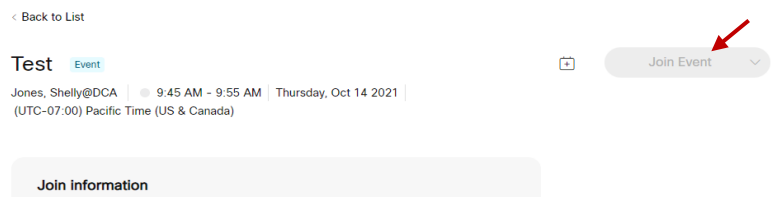
- 1 Click on "Join a Meeting" at the top of the Webex window.



- 2 Enter the meeting/event number and click "Continue". Enter the event password and click "OK". This can be found in the meeting notice you received.



- 3 The meeting information will be displayed. Click "Join Event".



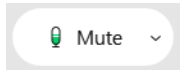
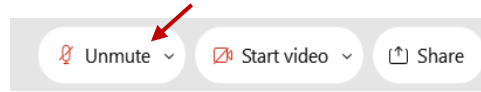
OR

Connect via telephone*:

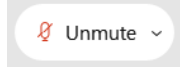
You may also join the meeting by calling in using the phone number, access code, and passcode provided in the meeting notice.

Microphone

Microphone control (mute/unmute button) is located on the command row.

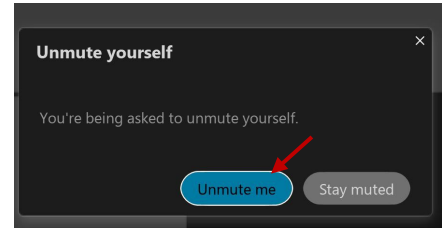


Green microphone = Unmuted: People in the meeting can hear you.



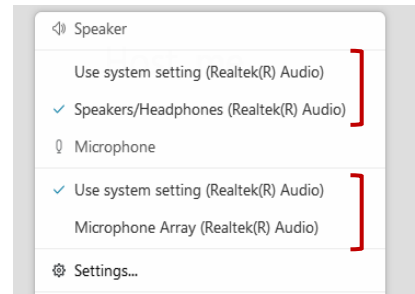
Red microphone = Muted: No one in the meeting can hear you.

Note: Only panelists can mute/unmute their own microphones. Attendees will remain muted unless the moderator enables their microphone at which time the attendee will be provided the ability to unmute their microphone by clicking on "Unmute Me".



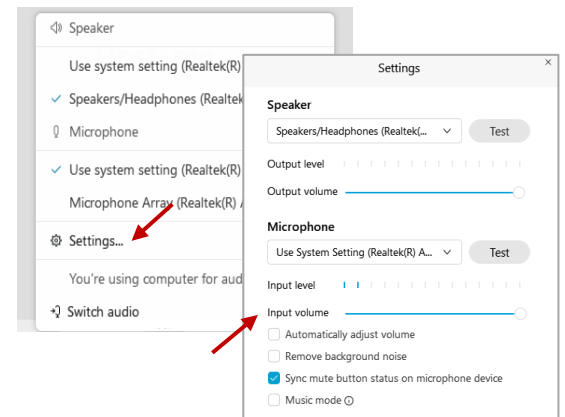
If you cannot hear or be heard

- 1 Click on the bottom facing arrow located on the Mute/Unmute button.
- 2 From the pop-up window, select a different:
 - Microphone option if participants can't hear you.
 - Speaker option if you can't hear participants.



If your microphone volume is too low or too high

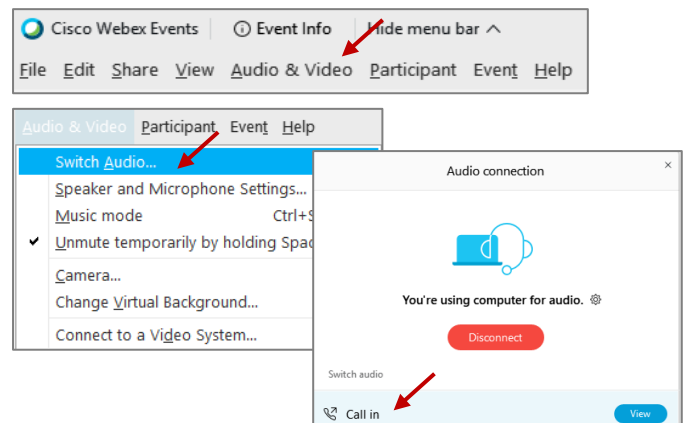
- 1 Locate the command row – click on the bottom facing arrow located on the Mute/Unmute button.
- 2 From the pop-up window:
 - Click on "Settings...":
 - Drag the "Input Volume" located under microphone settings to adjust your volume.



Audio Connectivity Issues

If you are connected by computer or tablet and you have audio issues or no microphone/speakers, you can link your phone through Webex. Your phone will then become your audio source during the meeting.

- 1 Click on "Audio & Video" from the menu bar.
- 2 Select "Switch Audio" from the drop-down menu.
- 3 Select the "Call In" option and following the directions.



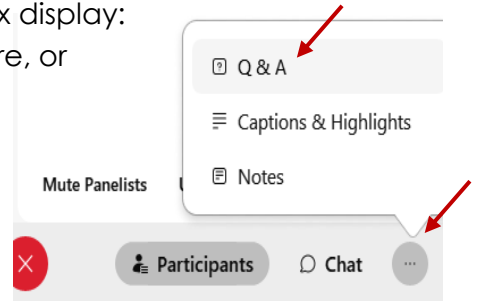
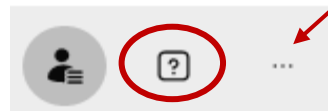
The question-and-answer (Q&A) and hand raise features are utilized for public comments.

NOTE: This feature is not accessible to those joining the meeting via telephone.

Q&A Feature

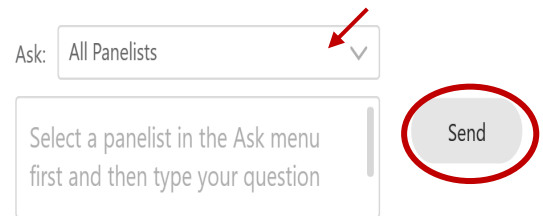
1 Access the Q&A panel at the bottom right of the Webex display:

- Click on the icon that looks like a “?” inside of a square, or
- Click on the 3 dots and select “Q&A”.



2 In the text box:

- Select “All Panelists” in the dropdown menu,
- Type your question/comment into the text box, and
- Click “Send”.



OR

Hand Raise Feature

- 1
- Hovering over your own name.
 - Clicking the hand icon that appears next to your name.
 - Repeat this process to lower your hand.

If connected via telephone:

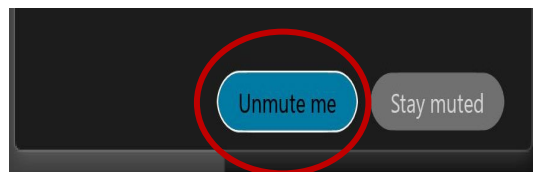
- Utilize the raise hand feature by pressing *3 to raise your hand.
- Repeat this process to lower your hand.

Unmuting Your Microphone



The moderator will call you by name and indicate a request has been sent to unmute your microphone. Upon hearing this prompt:

- Click the **Unmute me** button on the pop-up box that appears.

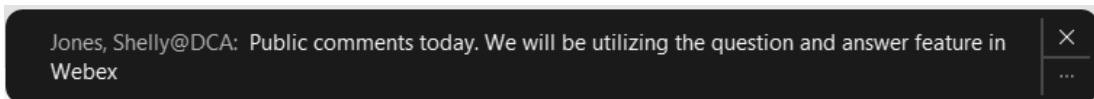


OR

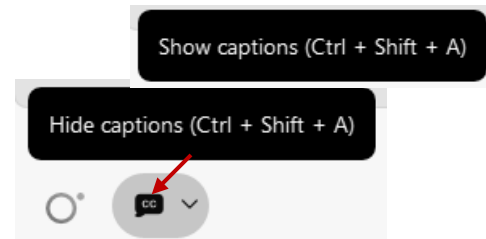
If connected via telephone:

- Press *3 to unmute your microphone.

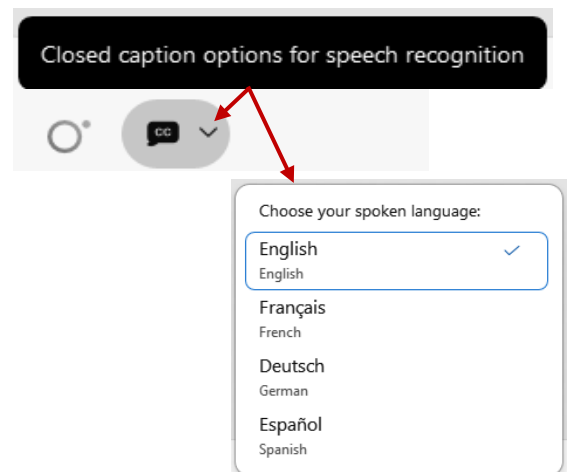
Webex provides real-time closed captioning displayed in a dialog box on your screen. The captioning box can be moved by clicking on the box and dragging it to another location on your screen.



The closed captioning can be hidden from view by clicking on the closed captioning icon. You can repeat this action to unhide the dialog box.



You can select the language to be displayed by clicking the drop-down arrow next to the closed captioning icon.



You can view the closed captioning dialog box with a light or dark background or change the font size by clicking the 3 dots on the right side of the dialog box.

