

Dear Applicants and Licensees –

While California continues to navigate the uncertainty of Novell Coronavirus (COVID-19) and limit its spread, the Professional Fiduciaries Bureau (Bureau) is committed to supporting our licensees, applicants, and consumers throughout the course of this pandemic and to provide continuity of service at all times. The Bureau is closely monitoring the COVID-19 situation, coordinating with the state and local governments, and working with our partners to protect the health of Californians.

The Bureau understands the ability to perform licensed work is a priority. We appreciate your patience as we work on implementing new technologies to work remotely and adhere to social distancing guidelines. We apologize in advance for any delays in reaching our staff or potential delays in our processing times.

We have received a number of inquiries from our licensees. We are providing the below FAQ's in an effort to provide information.

Frequently Asked Questions

1. Will Continuing Education Requirements Be Postponed or Waived?

At this time the law does not allow the Bureau to waive continuing education requirements. You may obtain continuing education online through many of the providers on this [list](#). If you have questions, please contact Angela Cuadra at angela.cuadra@dca.ca.gov. Applicants may obtain preclicensing education online through the same providers.

2. Are Fee Waivers Available?

At this time the law does not allow the Bureau to waive fees.

3. Should My Business or Practice Remain Open?

On March 19, 2020, Governor Newsom issued Executive Order N-33-20. This Executive Order provided a stay at home order for the citizens of California, except as needed to maintain continuity of operations of the federal critical infrastructure sectors. The Executive Order referred to the Cybersecurity & Infrastructure Security Agency, which provides guidance regarding the identification of essential critical infrastructure workers. Please utilize this document when determining whether your business provides essential or non-essential services and whether you should remain open. That document can be found [here](#).

4. My Exam Was Canceled. What Does that Mean?

The Professional Fiduciaries Bureau will be working with the Center for Guardianship Certification (CGC) and Psychological Services Incorporated (PSI) to ensure that expedited exam processing will occur when testing becomes available and will be looking at ways to mitigate delays.

We encourage any other inquiries to be sent through email to fiduciary@dca.ca.gov as a response time may be faster.